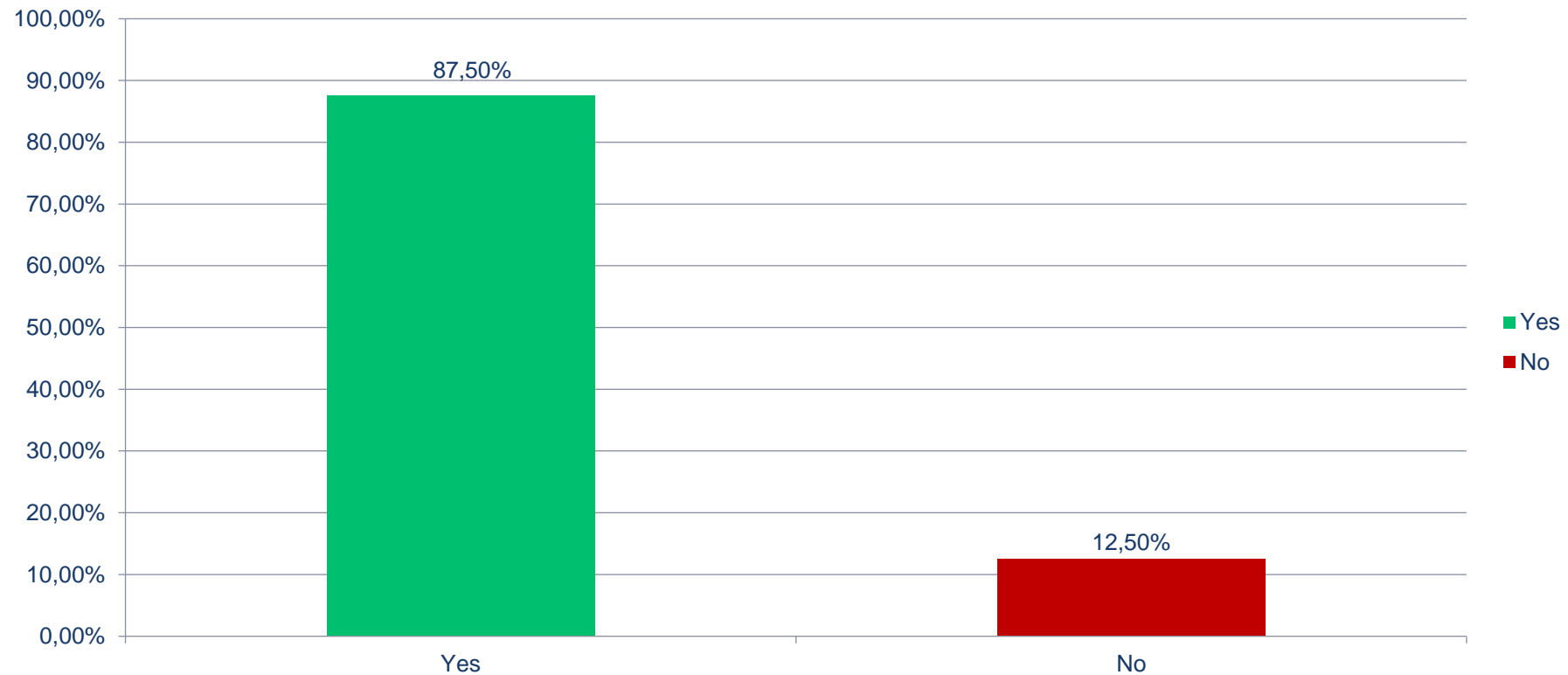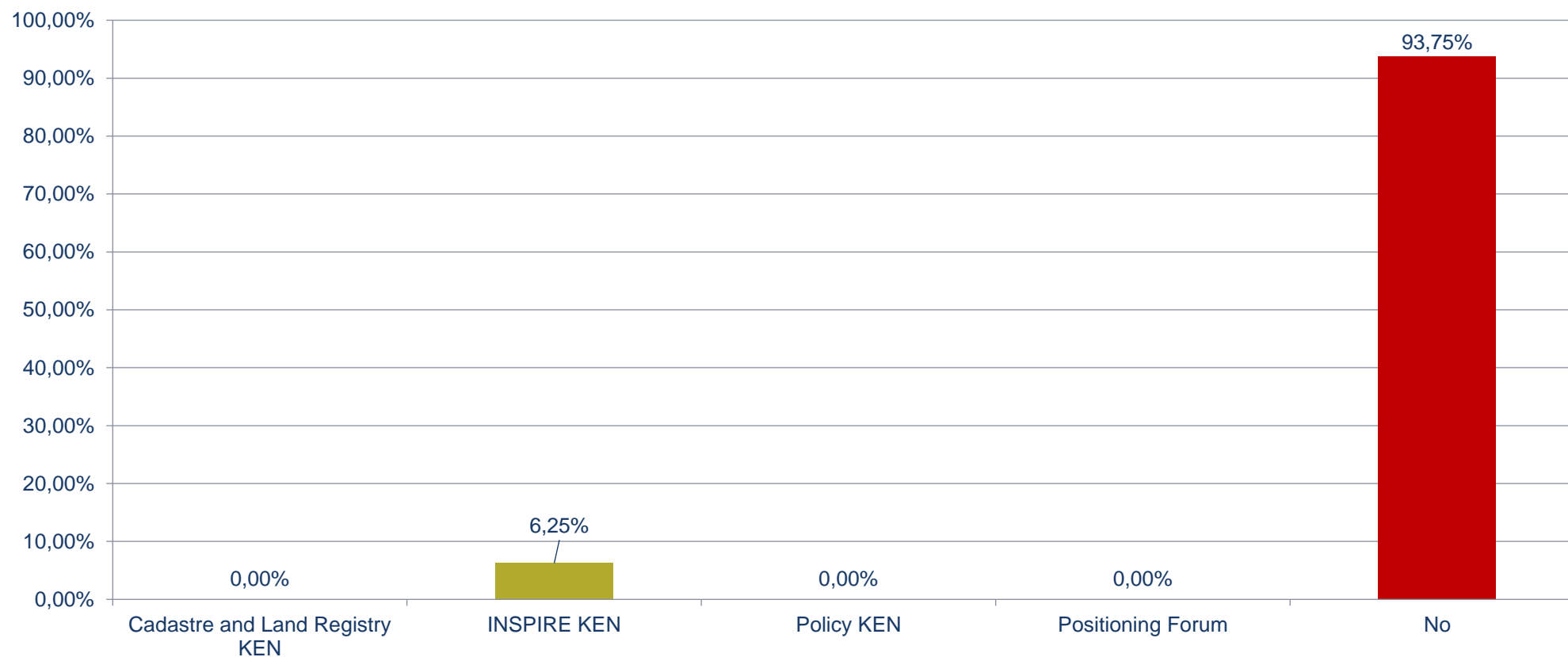# Q-KEN Feedback questionnaire results April 2025

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I am a active member of the QKEN, participating in meetings and webinars.

- **14 out of 16 respondents are active members**

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Are you member of any other KEN? (tick all those that apply)
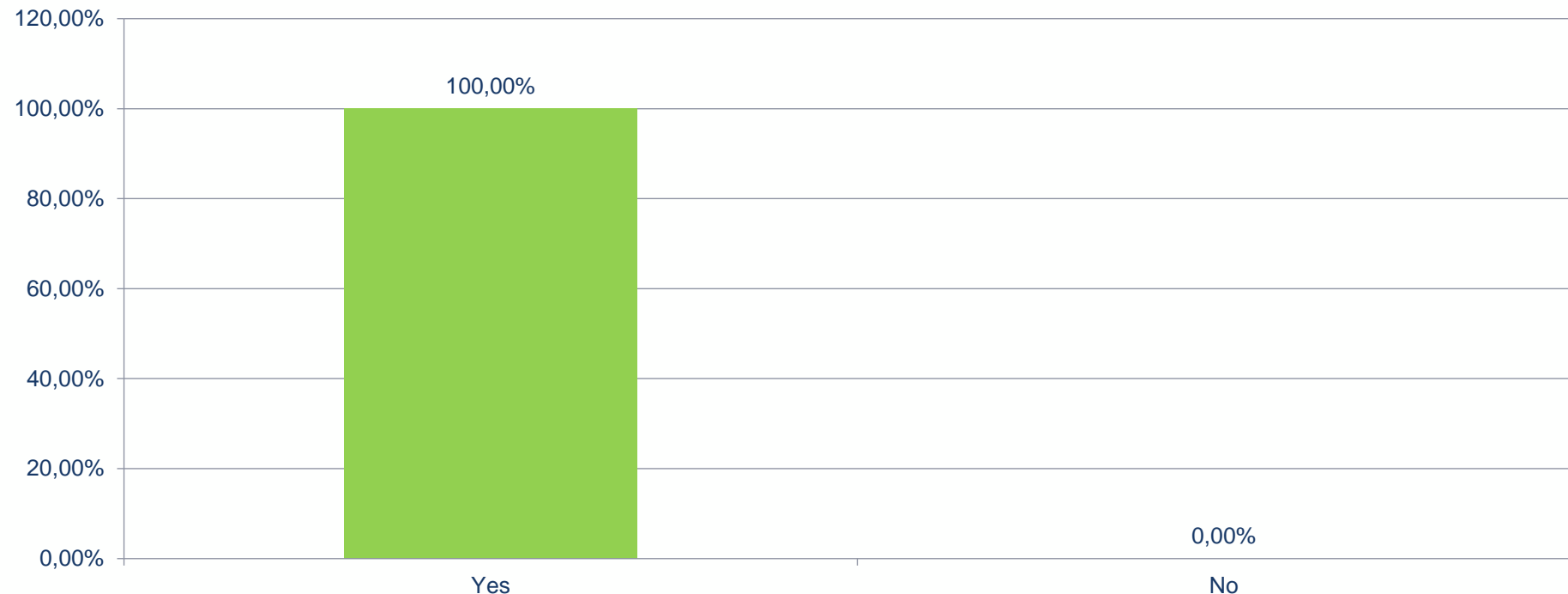

- **Only one respondent is a member of other KEN**

How many plenary meetings do you attend annually?
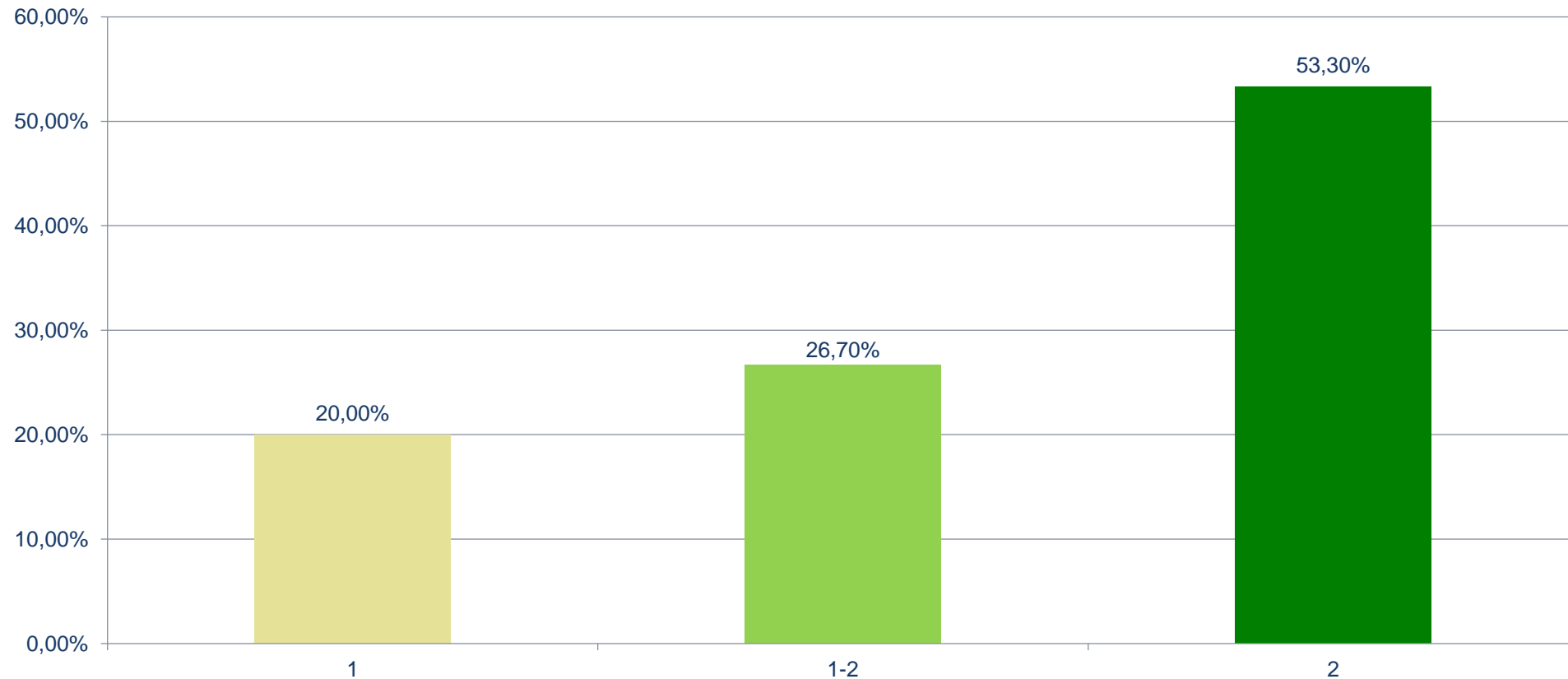
- **Most of respondents attend both plenaries and 80% try to do so, if possible**

eurogeographics

## What do you think of having one virtual and one in-person QKEN plenary meeting each year?

- **Even though there were no negative responses, one person left a comment in Q5 - more people can participate if we always have virtual meetings, but open IRL builds better relationships**

Is it possible for you to currently attend physical Q-KEN meetings?
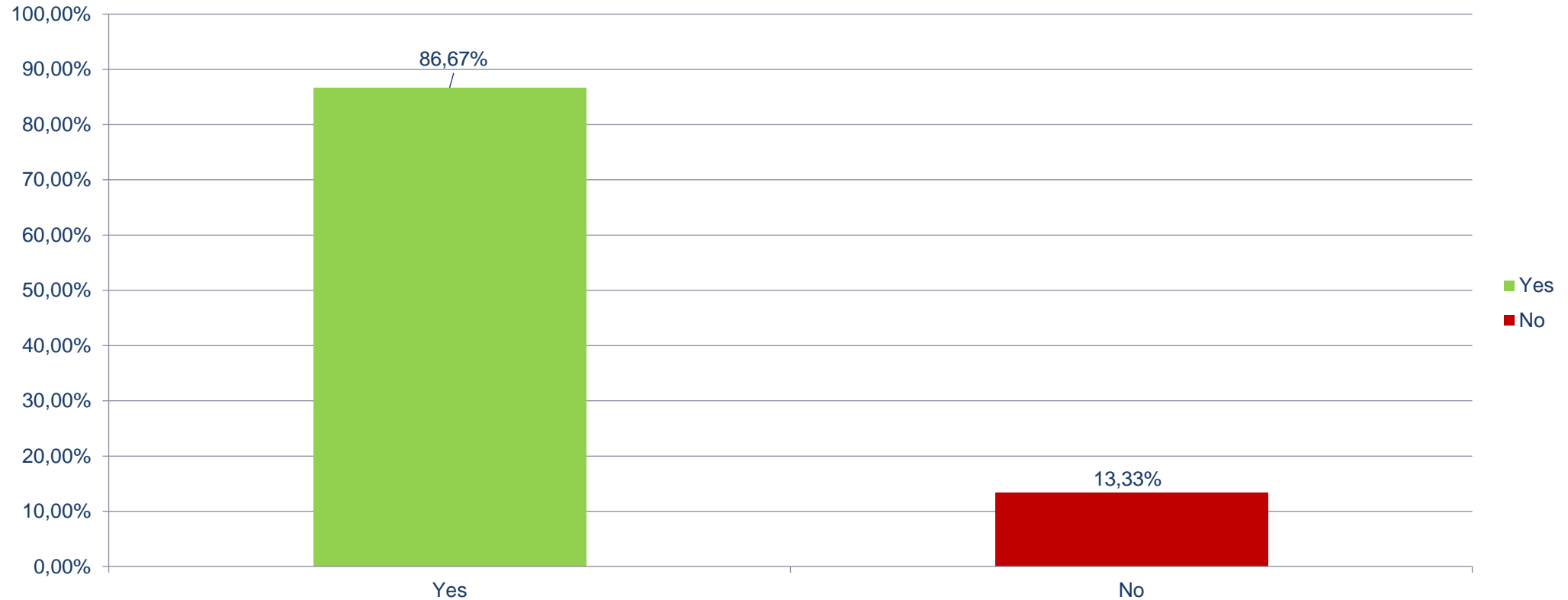
- **Most respondents can attend physical meetings, but the reasons mentioned why currently it is not possible to travel (Q7), are the yearly changes in the budget of their respective authority and family responsibilities**

eurogeographics

If a physical meeting is not feasible for you, might you be interested in a hybrid meeting?
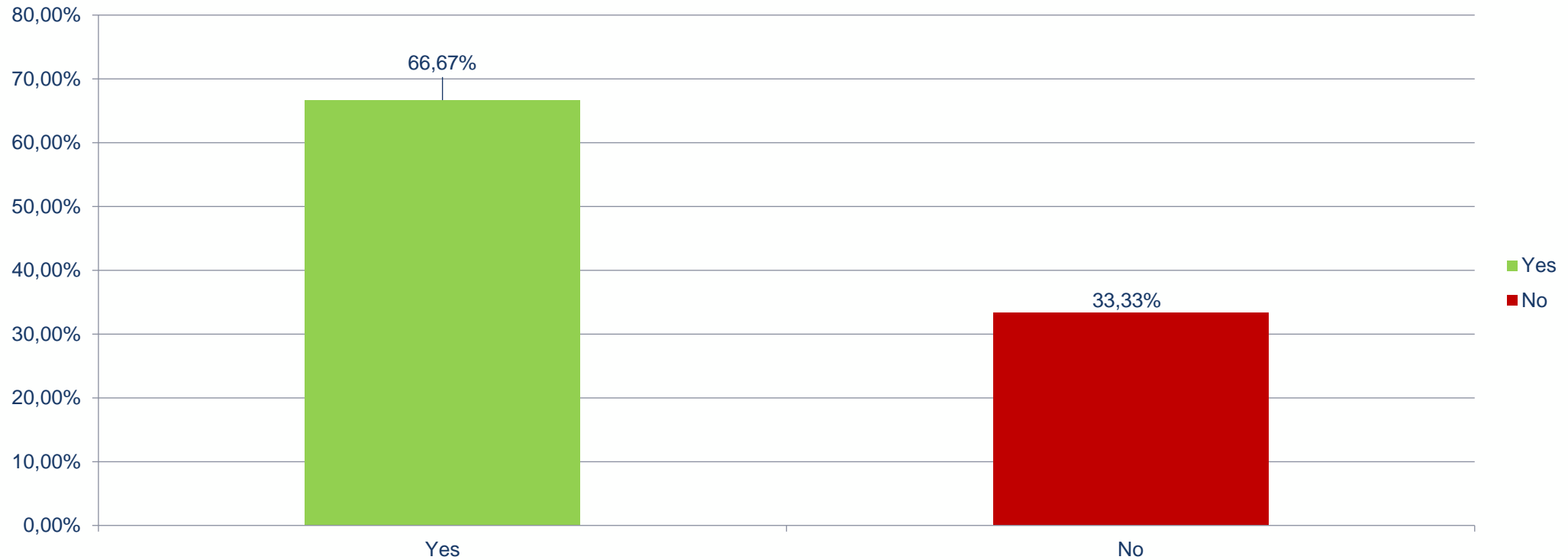
- **Even though 2/3 of respondents favour hybrid meetings if they can't make it to a physical meeting, we can recall the previous question that 86,7% currently can attend physical meetings**

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Did you participate to at least one QKEN online meeting in 2022, 2023 or 2024?
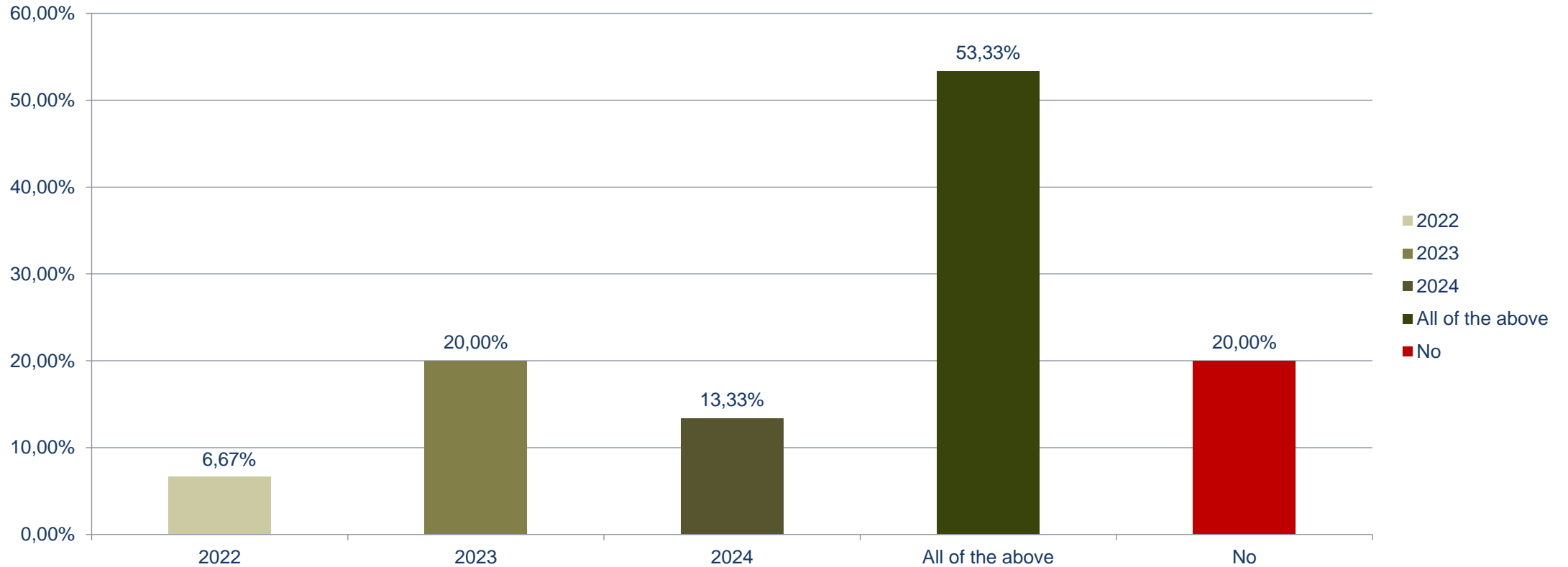
- **80% of respondents have attended ar least one online Q-KEN meeting in 3 previous years and more than a half of respondents have attended such a meeting in each of these years**

Is the timing of 1,5 day ok for you?
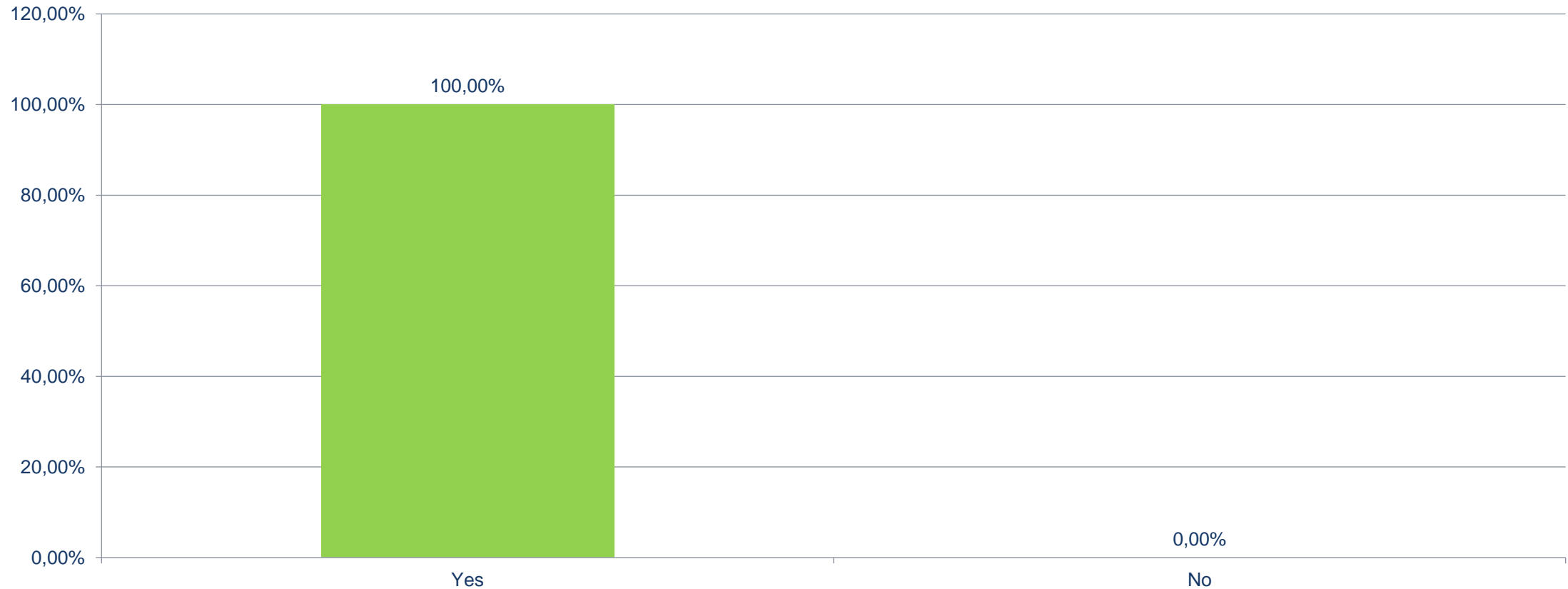
- **1,5 days for an online Q-KEN meeting seems the obvious way to carry on**

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Is the content ok for you?
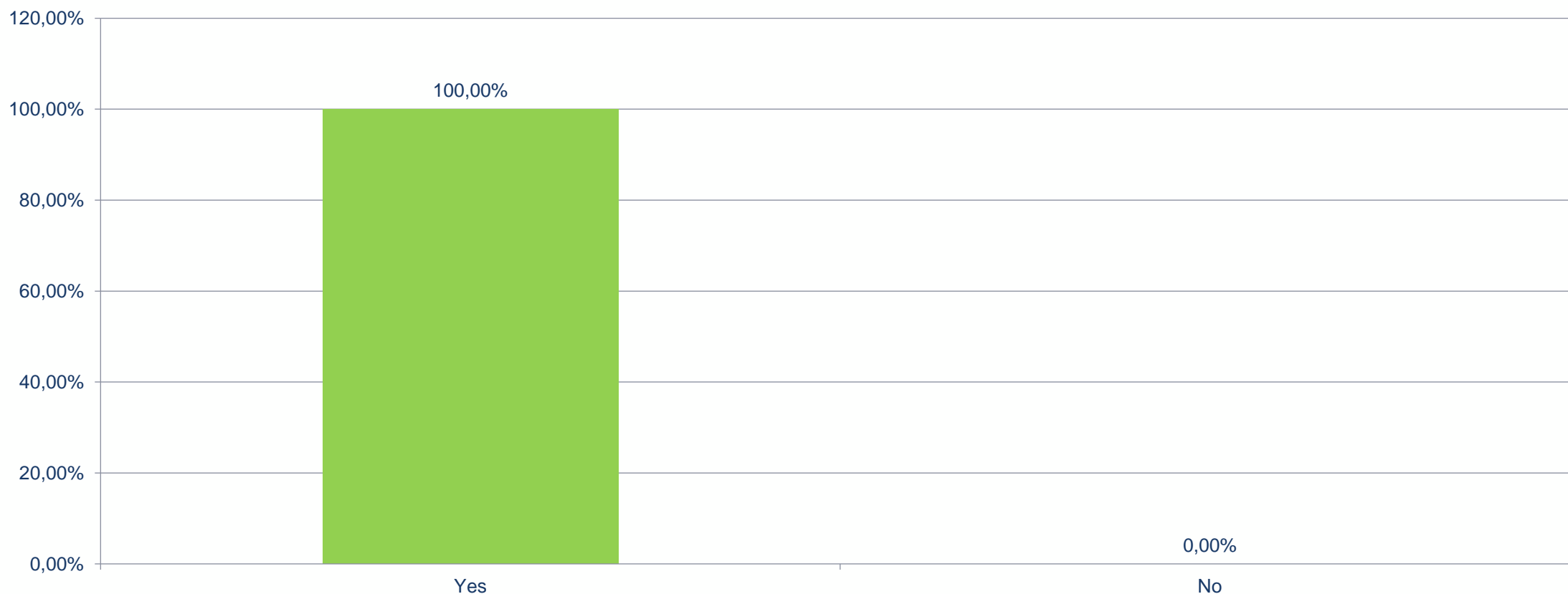
- **This question also seems straightforward, let's hope we can keep this level of respondent satisfaction with the content of the Q-KEN online meetings**

11 | Question 12 - What could we do to make them more successful?

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There was 100% score for content in previous question and 47% of respondents didn't have any suggestions for improving online meetings

However 53% of respondents left a feedback on improving online meetings:

- **Organizing technical minicourse in related GIS fields**

- **Sharing of experiences that were about the processes or really technical "how we did it and what was the problem"**

- **Recommending the quality criteria at different levels of detail at the European level would be a meaningful contribution from the Q-KEN as at the European level, it is assumed that each producer is sovereign over the production of their geographic information and establishes the quality criteria they deem appropriate. However, standardizing these criteria would be advantageous for data interoperability and would facilitate some aspects of initiatives like OME2**

12 Question 12 - What could we do to make them more successful?

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**Additional suggestions from respondents on improving online meetings:**

- **Having an interactive session, perhaps breakout in smaller groups**

- **Using breakrooms more often to discuss certain topics of the Q-KEN online meetings more often, it lets more people to actively participate, as it's usually challenging getting participants engage when there is a large group of listeners**

- **Make more time for group works**

- **After every annual meeting (physical or online) or maybe more frequently it would be useful to make a summary (like a newsletter) to make more insightful the activities of this experts group**

- **The QKEN is well-functioning and the meetings are very rewarding**

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Did you participate to at least one QKEN in-person meeting in 2022, 2023 or 2024?
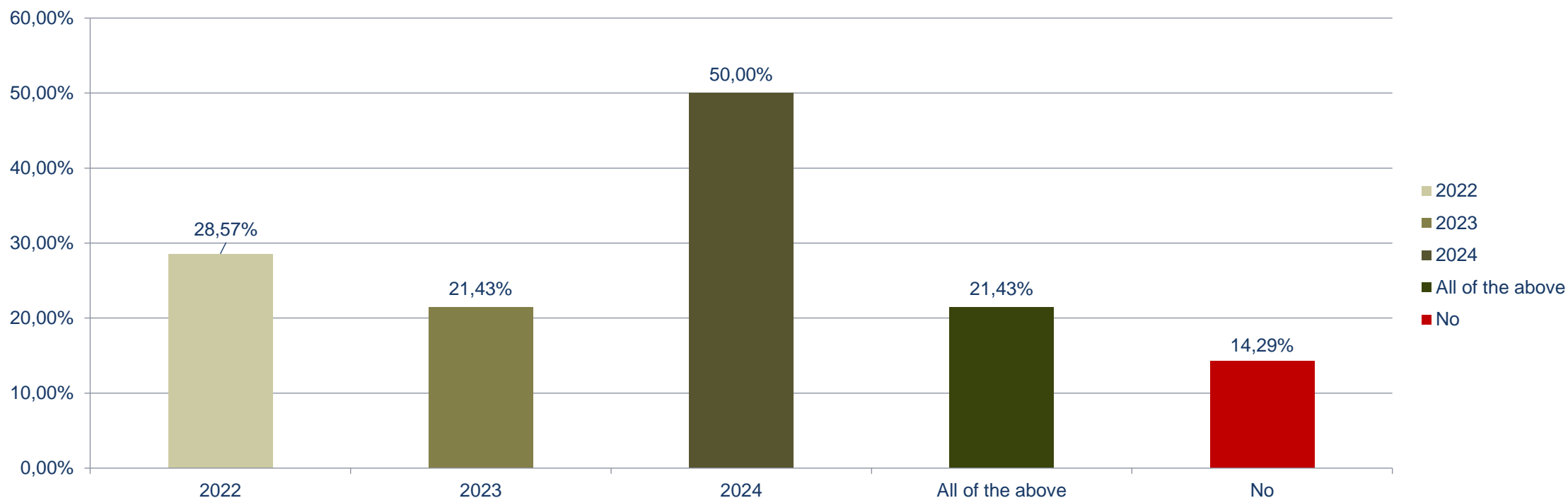
- **85,71% of respondents have attended at least one in-person meeting in 3 previous years**

- **Only 21,43% of respondents have attended physical meetings in all of the previous 3 years, however in 2023 there were 2 online Q-KEN meetings, in-person meeting was possible in the 4th International Workshop on SDQ 1,5 months befor Autumn plenary**

Is the timing of 2 days ok for you?
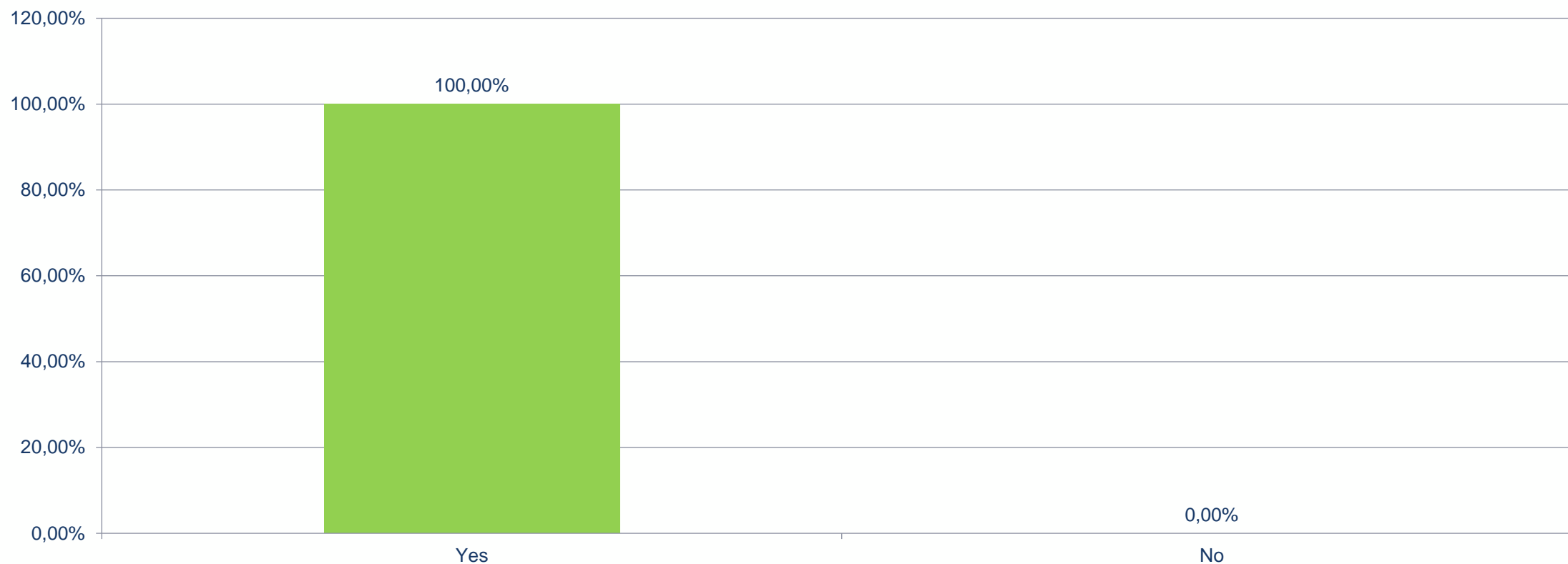
- **This question is quite clear, 2 days currently are optimal for in-person meetings**

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Is the content ok for you?
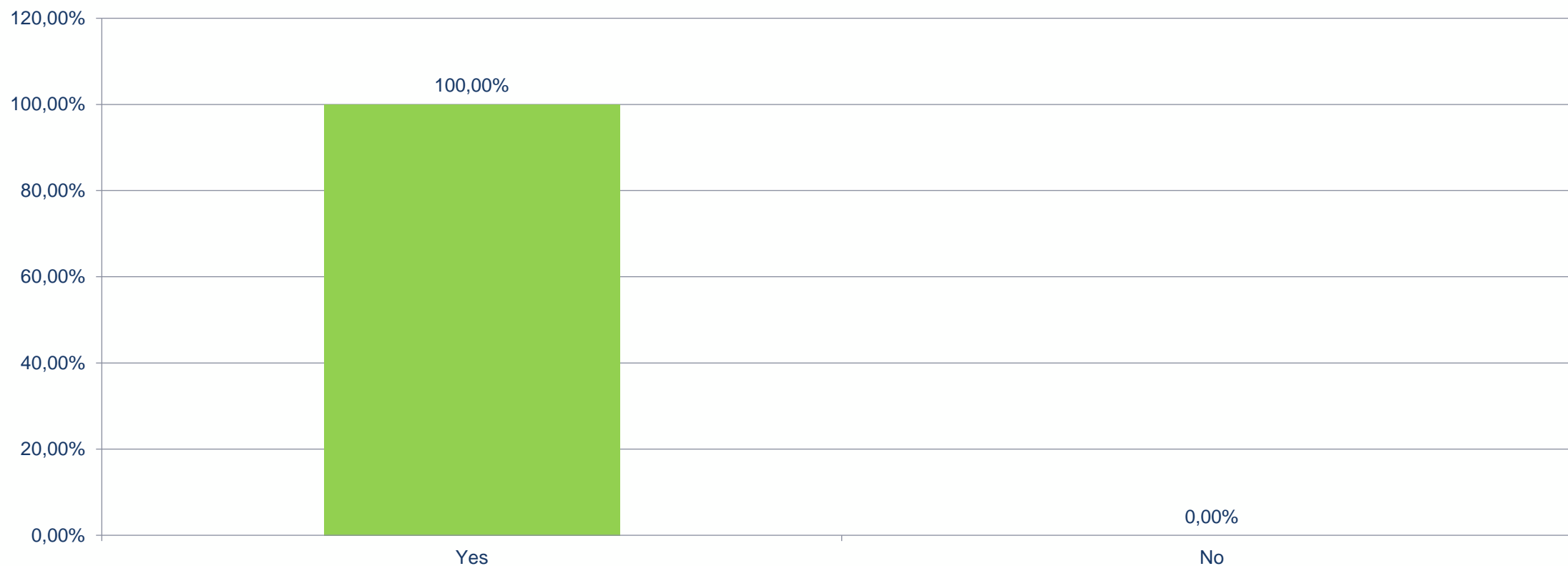
- **It seems that the content of the in-person meetings currently is also appropriate**

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There was 100% score for content in previous question and 50% of respondents didn't have any suggestions for improving in-person meetings

Additional suggestions from the other 50% of respondents on improving in-person meetings:

- **Organizing technical minicourse in related GIS fields**

- **At the autumn meeting the group discussion about the Dashboards was really good and interesting. Maybe it would be useful to make more of these kind of discussions with experts, to share the information and experiences**

- **Some activity like the interactive part we did in Bratislava with the dashboards would be very interesting to do**

Additional suggestions from the other 50% of respondents on improving in-person meetings

- In order to make the trip cheaper and not waste financial resources unnecessarily, it would be good to receive information about the start and end time of the event in a more timely manner. If the event is shortened or extended, sneak in the latest news in the Basecamp

- Arrange for all delegates to stay in the same hotel

- Enable hybrid participation

- In-person meetings are essential for Q-KEN, but as there recently have been issues finding hosts for these events, maybe there could be found a permanent meeting place for Q-KEN (like EuroGeographics premises) and other venues might be used only for SDQ workshops
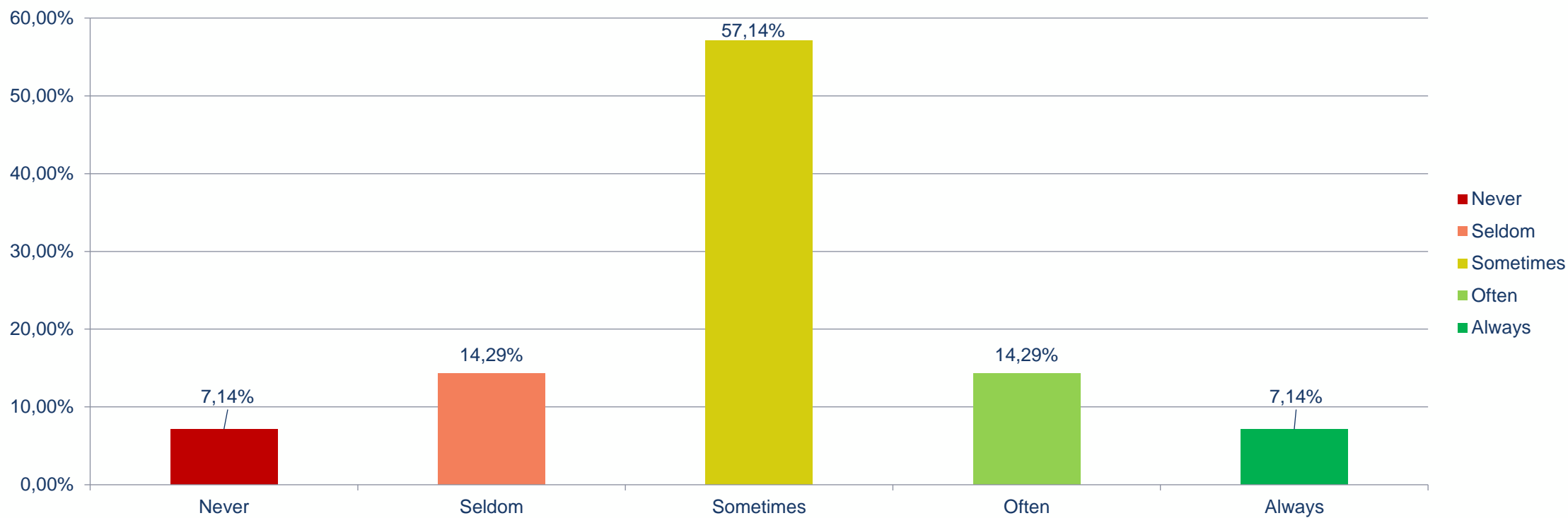
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Besides plenary meetings do you think that the QKEN should also organize any of the following events:

eurogeographics
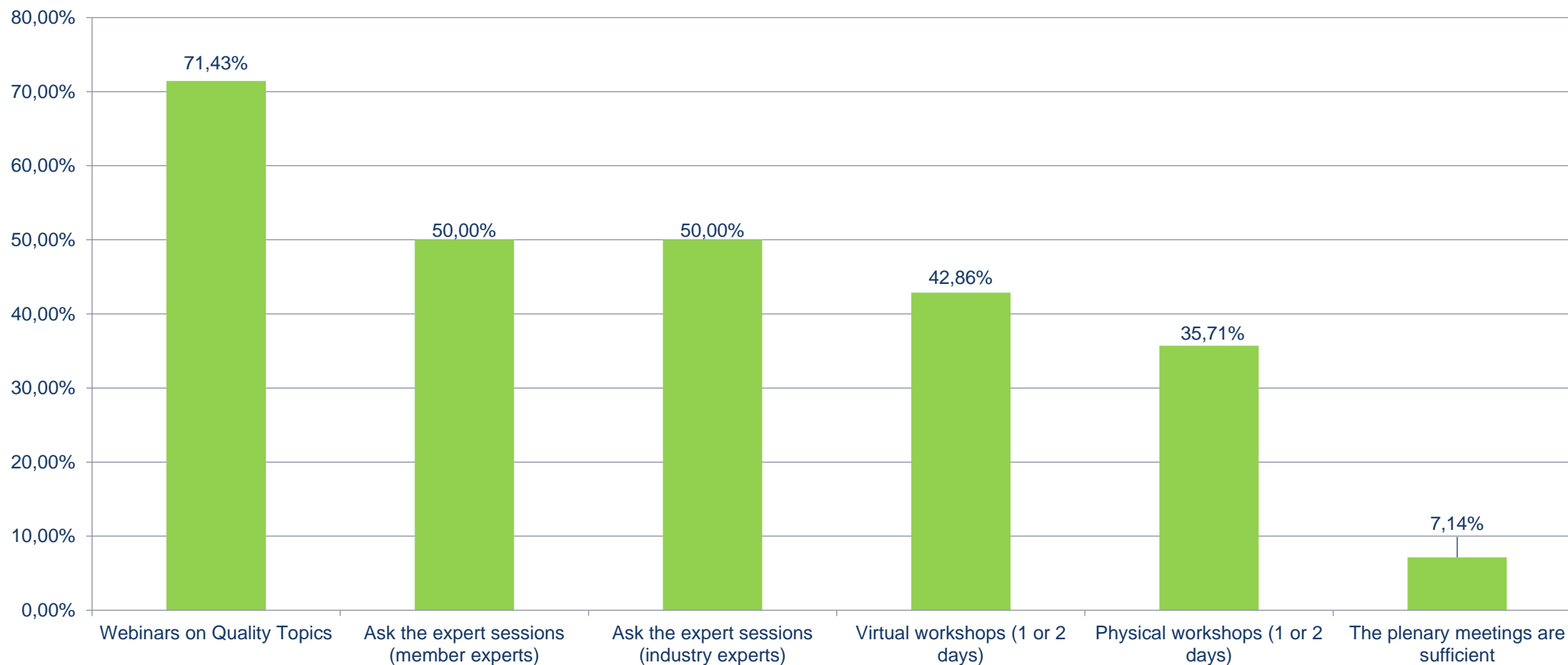
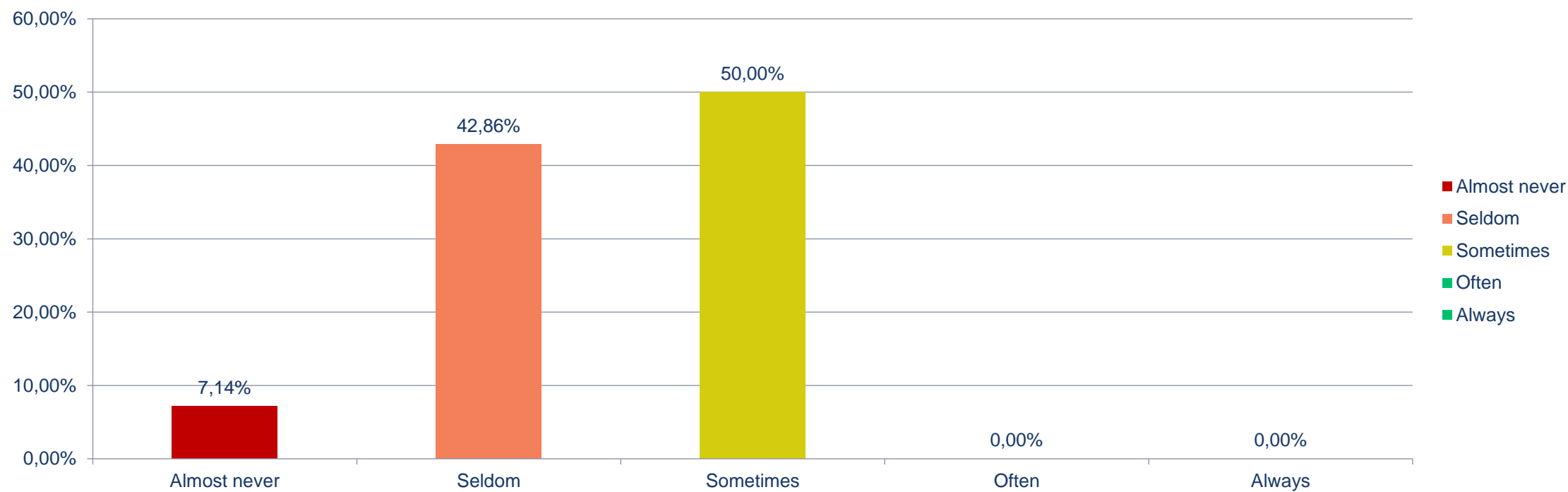From the list below, which do you think are topics which the QKEN should follow?

eurogeographics
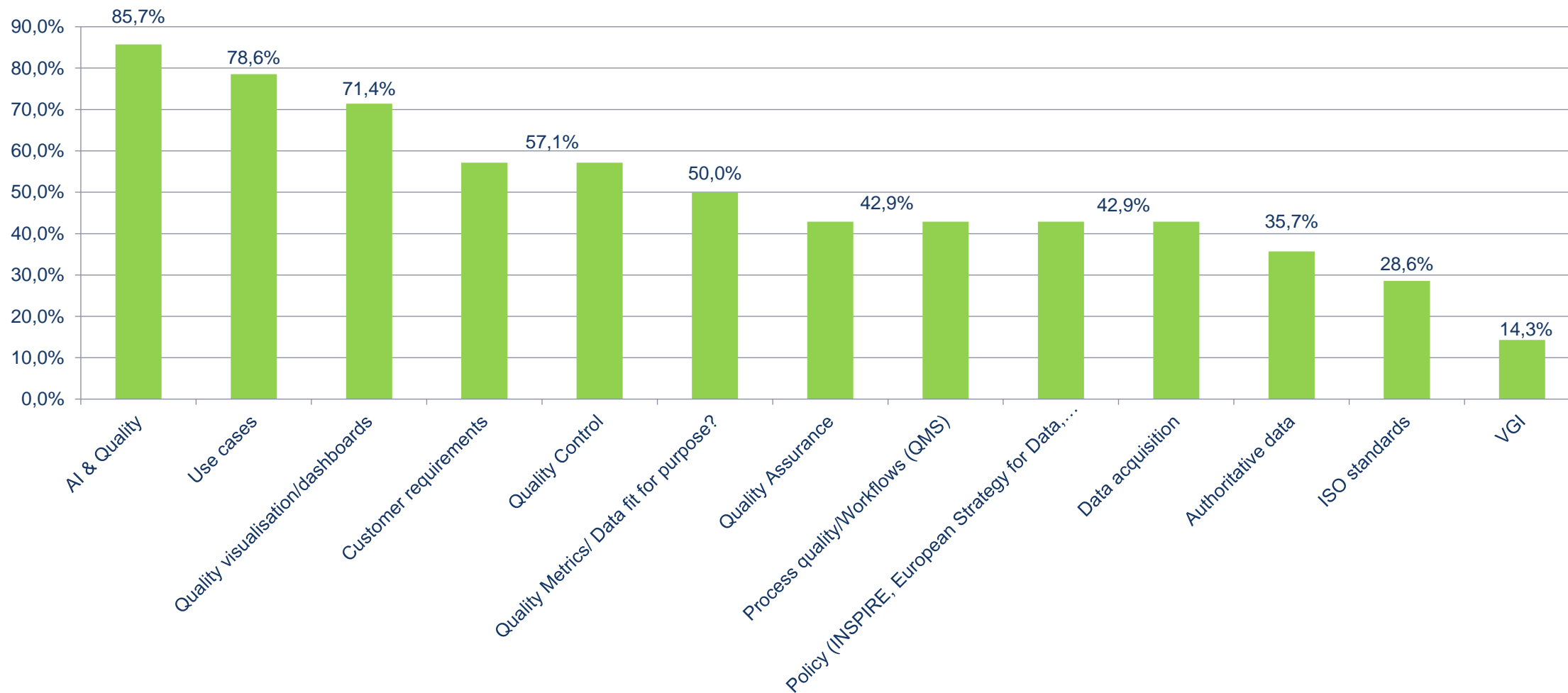
Do you consider the QKEN website useful for your job?

- **We have all spectre of answers on this question**

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How often do you use the documents of the QKEN website (guidelines, handbook, benchmarking, terminology, etc.)?

- **The documents of the Q-KEN website unfortunately aren't used often, but on the other hand only 7,14% of respondents state that they almost never use them**

Do you have technical problems accessing Basecamp?
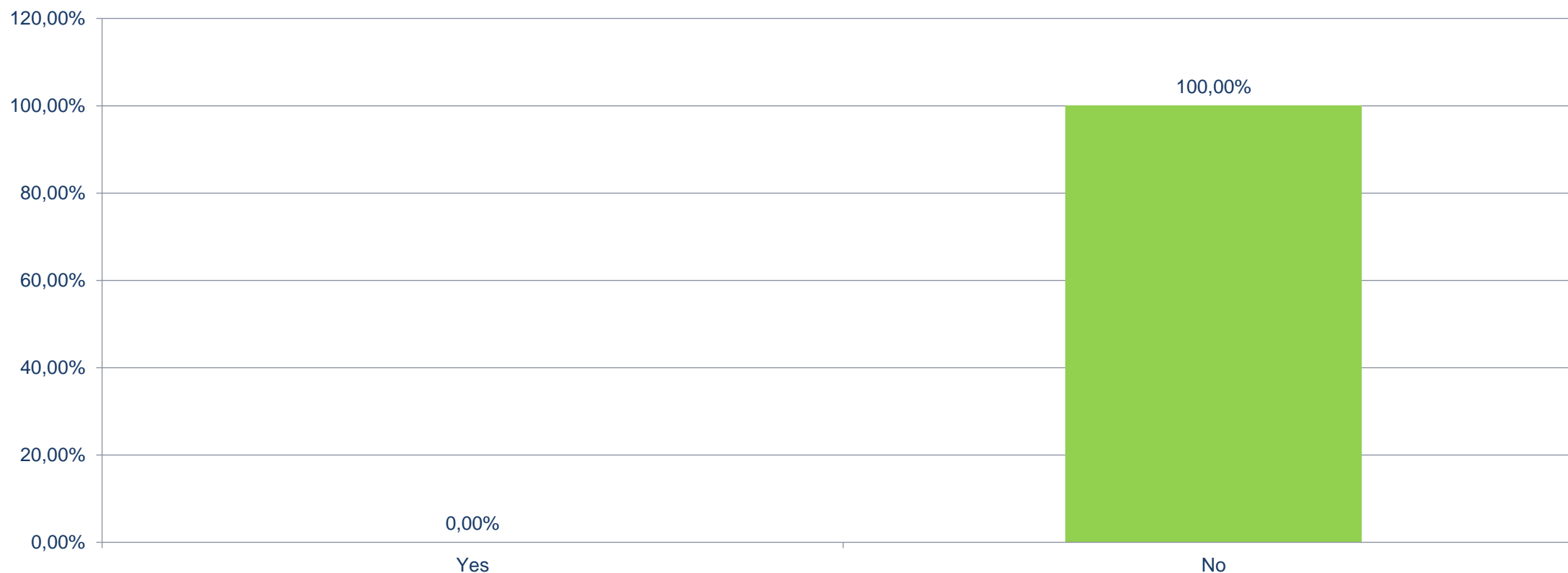
- **Thankfully there are no problems to any respondents accessing the Basecamp therefore there are no answers to Q22 – what are the problems**

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Do you consider Basecamp as:
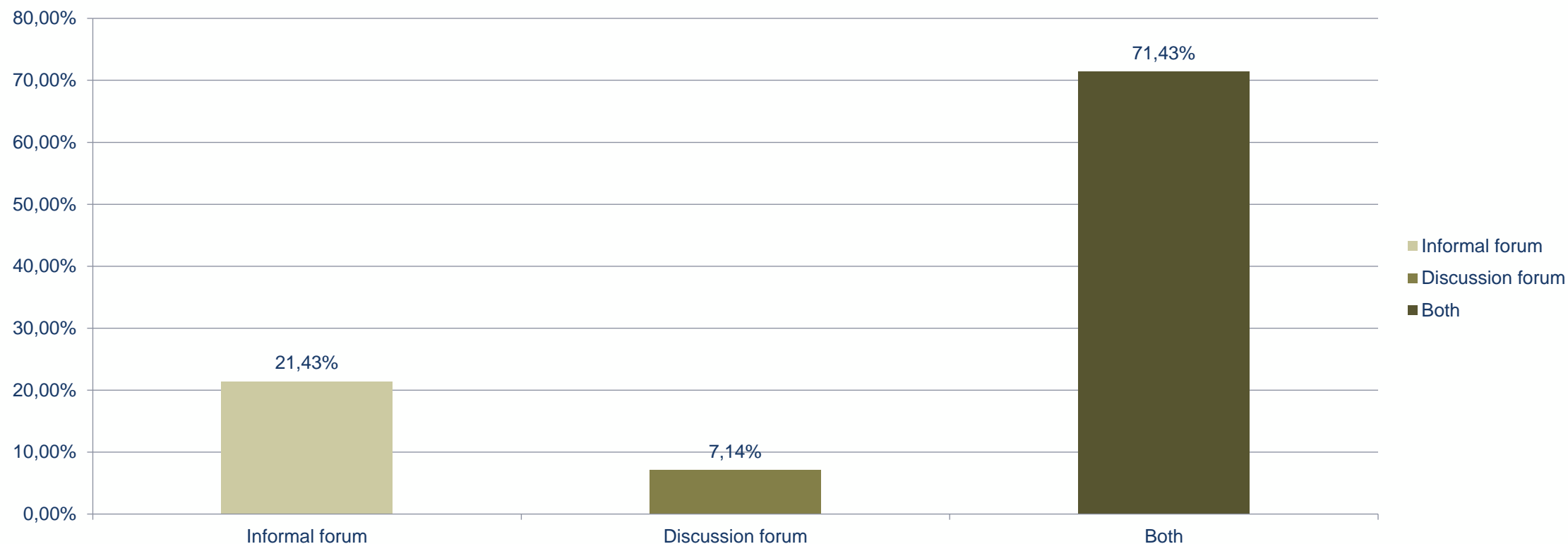
- **Most respondents consider Basecamp as both informal and discussion forum**

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50% responded that either there are no complaints or there are no suggestions, the other half of respondents submitted following suggestions and observations:

- I tend to use plenary presentations as needed, but it seems that only the last plenary session is available

- It serves it's purpose, but is perhaps looking a bit dated. We're all used to forums like Slack, although in essence functionality is of course similar on Basecamp

- More communication/questions on specific subjects, but this is up to all of us

- I just don't see the point in using the website for my daily work

- Maybe improve and make easier the sharing and updating of common documents

- Usually the Basecamp is a quiet place, unless there is a plenary coming, so I think that creating some topics for discussion in between the plenaries could be a start

31% of respondents responded to this question with following suggestions:

- **Like to hear about the related KENs and upcoming events**

- **While having a hybrid plenary rather than a physical may make it more accessible I think there's great value in meeting counterparts from other countries and agencies in person. If the plenary was hybrid it could be harder to get funding to travel in person**

- **More academic issues like discussions on data Quality of VGI vs authoritative data, more discussions about current developments of data usage, quality and AI in general not "our project was to migrate a database or we are using this and that standard now". In that regard, personally, I find the national reports not uninteresting, but to me it's always information I can either keep in mind or not. It's normally nothing that plays a role in my daily work**

- **Appreciate being part of QKEN. I get good input and ideas for my daily work as Quality manager and a good network of contacts. Keep up the good work!**

The end!

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