Legitimate vs. Legal

Giorgio Pauletto
Observatoire technologique
OT-Lab.ch
Canton of Geneva

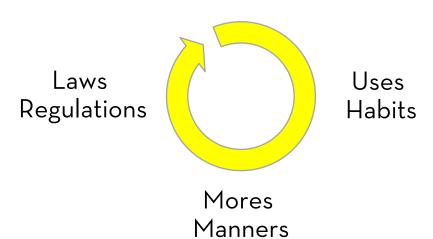
"Technology means you can now do amazing things easily; but you couldn't easily do them legally."

Lawrence Lessig
 Professor Harvard Law School



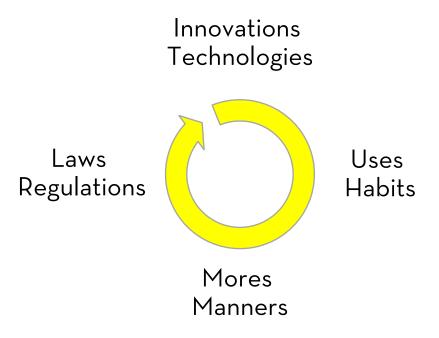
Society

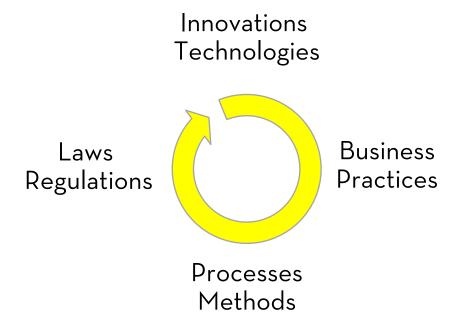
Innovations Technologies

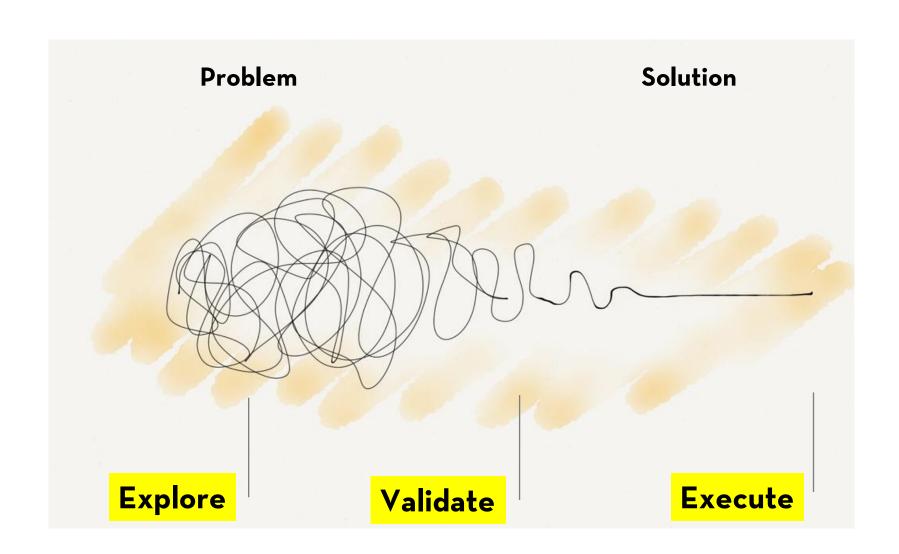


Society

Administrations







The big shift of citizen influence

New Public Management

Citizen = Consumer

"The customer is always right"

We Public Management

Citizen = Prosumer

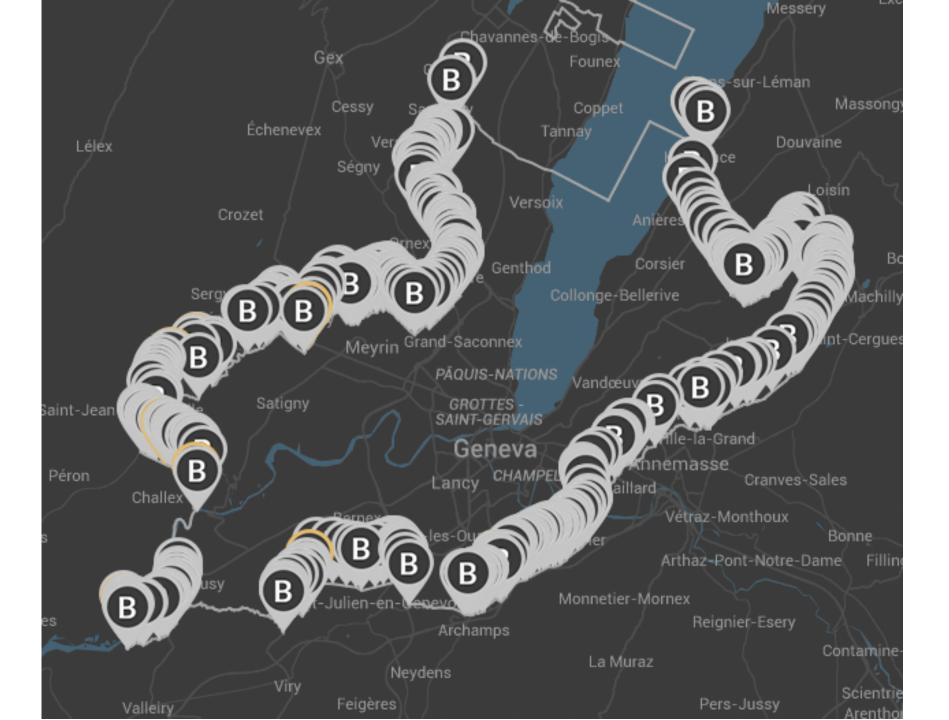
"The customer has the right to participate in the process"

3 Examples











Standard budget process = 1 stone per year

Re-borne.ch crowdfunding = 99% in 4 months

Inspiration #1

From official expenses to crowd funding, from lobbying budgets to "Kickstarter" campaigns.





HOW AIRBNB STARTED

BY ANNA VITAL

Or How 3 Guys Went From Renting Air Mattresses To A 10 Billion Dollar Company

(Joe) (Brian)













two guys in San Francisco can't pay

one

week

later

they think to rent out 3 air matresses on floor to people and serve breakfast they make a simple website (a blog with maps) airbedandbreakfast.com

photos of places were not pretty

2 men.1 woman showed up, paying \$80 each

after quests left they thought this could be a big idea

2009

they invited former roommate as a co-founder to build the site

2008

launched at SXSW - got two bookings

Brian, I hope it's not the only idea you are working on







were rejected made \$400 a week by a famous VC in New York (Fred Wilson)



were making \$200 a week for months. not growing



Barry Manilow's drummer rents an entire house



got \$20,000 in first funding from Paul Graham's Y Combinator

raised \$600,000

from Sequoia

seed round



sold "Obama O's" cereal before the election. for \$40 each making

first money \$30.000

2010-2011

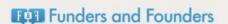


raised \$7.2 million. then \$112 million from many

investors and Ashton Kutcher



(friend)



started to **Grow**



Post-Earthquake Work of OpenStreetMap Haiti 2010

Inspiration #2

To nurture citizen participation, build platforms and causes, not websites and apps.

</2>







The three pillars of John Elkington's triple bottom line to sustainable business: people, planet and profits







cannot be certified

Inspiration #3

Do we need more regulations and laws, if a softer power can achieve more impact with less effort?

</3>

Lessons learned

Change is the new normal

Living in a posteriori world

We still need legal rules

And even more require legitimate actions

"Show me why your regulation of culture is needed. Show me how it does good. And until you can show me both, keep your lawyers away."

Lawrence Lessig
 Professor Harvard Law School

